



# PARQUE DE CAMPISMO DE ALVOR

SAFARISPIRIT, LDA



#### PARQUE DE CAMPISMO DE ALVOR RUA SERPA PINTO 8500-087 ALVOR

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#### INTERNAL REGULATION

#### **Regulation - Camping Alvor**

This Regulation contains the rules regarding the use and operation of the Alvor Campsite, Rua Serpa Pinto 8500-087 Alvor.

Thus, in addition to the legal provisions and regulations in force specifically applicable together with the rules of this Regulation.

#### **CHAPTER I - GENERAL CONDITIONS**

#### **Article 1 - GENERAL RULES**

The operator of the Camping Alvor, hereinafter referred to as Camping Alvor, is the company Safari Spirit Lda, and the purpose of this Regulation is to establish the rights and obligations of the users of the Camping in relation to its use. The Campsite is intended for the practice of Camping and Caravanning, as well as other related events, in order to better serve its clients on holidays or weekends or itinerant, in harmony with the interests of other customers.

Admission to Alvor Camping implies on the part of the clients the immediate acceptance and fulfillment of this Regulation.

#### **Article 2 - Period of operation**

- 1 The campsite operates every day of the year.
- 2 The Reception works during normal business hours, the timetable is displayed and visible at the entrance.
- 3 In the high season months, the timetable may be extended if so decided by the administration;
- 4 The period of registration and admission of users will only take place within the established timetables.

#### Article 3 - Period of silence

During the whole period of operation Camping Alvor observes the following period of silence:

- 1- 00.00 at 08.00 in the morning.
- 2 In case of necessity, the gate can be opened during the closing periods.
- 3 The circulation of vehicles in the Park during the period of silence is not allowed.
- 4 The person in charge of the Park is not obliged to call customers on the telephone, only in case of emergency or noticed in advance.



#### Article 4 - Rates

4/24

- 1 The daily rates of use of the Camping are listed in the Campsite's Reception;
- 2 The estimated fees will be updated annually or whenever justified by Camping Alvor;
- 3 Rates do not include toilet paper, hygiene/ cleaning products or hand towels.

#### Article 5 - Access to the Camping

Without danger of the regime applied to the visitors, the entrance in the Park for purposes other than the practice of Camping is conditioned by a previous authorization of the person in charge of the Park.

The entrance and exit of users and their material is made only through the main entrance.

#### Article 6 - Interdictions

- 1. Whenever appropriate, it can be determined:
  - (a) the conditioning of the use and length of stay in certain areas of the park;
- (b) The specific location of the designated areas for parking of vehicles, installation of tents or placement of caravans.
  - (c) The prohibition of entry into the park to individuals of recognized lack of moral suitability;
- 2. Commercial, political and religious advertising is prohibited, as it is forbidden to make subscriptions or any petition without the prior authorization of those responsible.

#### Article 7 - Reservations

- 1 The occupation of the Campsite is not subject to reservation, unless prior intention is to rent material belonging to Camping Alvor;
- 2 The entrance in the Camping is subject to the previous completion of the Check-in, held at reception. In this procedure the following data will be requested:
- Personal information of the holder of the reservation (full name, address, Citizen Card/ ID number, fiscal number and contacts);
- Presentation of an identification of all elements aged 12 years or more, to attach to their reservation;
- Indication of the tariffs inherent to the stay.

#### INTERNAL REGULATION

#### **Article 8 - Modalities of Payment**

#### **Weekly Payments**

5/24

The guest is asked to leave one of the following documents from any of the members of the registration:

- Driving license
- Valid Camping Card
- Membership card;

After 7 days the guest pays the stay and a new registration is oppened when you stay longer. Check-out must be done until 12 o'clock. If the client intends to make a late check-out (until 18h) he must pay 50% of 1 day's stay.

#### **Prepayment**

In addition to the payment of the stay, the client will be asked to leave a deposit of €5,00 per person which will be returned when you check out. If the customer wishes to extend their stay, they must arrive at the reception no later than 12h on the day of departure to renew the registration, at the risk of being accounted for one more night.

#### Article 9 - Requirements for admission

- 1 The Campsite may be used by national and foreign citizens, provided that they bear any of the following documents, duly updated:
  - a) Identity Card / Citizen Card
  - b) Passport
  - c) Other identification document
- 2 The reception of visits and the entrance of material in the Camping can only verify during the period of operation of the reception;
- 3 Only the admission of clients who have camping equipment is allowed;
- 4 Admission is not allowed only to enjoy the sanitary services;
- 5 The admission of clients outside the reception hours is done with the night security in the Ordinance according to the following norms:
- a) It is necessary to leave a document with the security, valid identification document, which will be picked up at the reception the next day until 18h;
  - b) It is not possible to make any payment in the Ordinance;



#### **Article 10 - Admission of minors**

The admission of minors under 18 years of age will only be allowed when accompanied by their 6/24 parents or other adults who are responsible for them by signing the term of responsibility.

#### **Article 11 - Visitors**

- 1- For the purposes of this Regulation, a visitor who is not accompanied by camping material and intends to visit a Camper already in the Park is considered a visitor;
- 2 The visitor can only enter the Park during the opening hours of the reception and also, when the following conditions are verified:
  - a) To be a titular camper in the act of registration;
  - b) Pay the respective fee;
  - c) Circular accompanied by visitor card / visitor bracelet;
- 3- If the visitor wishes to spend the night in the installation of the titular camper visited, it must communicate this fact to the reception and proceed with the payment of the corresponding fee.
- 4 A visit that stays overnight and wishes to leave the Park, should do so until 12:00 noon the following day; if you wish to remain, you will have to pay a new daily rate;
- 5 The visitor will deliver at the reception one of the following documents: updated driving license or camper letter or updated membership card;
- 6 All visitors are subject to the provisions of this Regulation;
- 7 Any disturbances or damages caused by the visitors will be the responsibility of the titular Camper visited.

#### **Article 12 -Inscription**

- 1- The registration is made in an appropriate form containing the date of arrival, the probable date of departure (if prepayment is made), as well as all the elements of identification of the client;
- 2 All clients of Camping Alvor must provide identification (children included);
- 3 At the time of registration, all the material that will constitute your camping and vehicles that you want to introduce in the Park, such as cars, motorbikes, motorcycles and trailers, must be included:
- 4 All changes made during the stay must be communicated to the reception, in case of non-compliance charges may be applied even if you are not using equipment / services (electricity withdrawal, exit of customers of the registration);
- 5 Entries are not accepted only with material without being occupied.

#### INTERNAL REGULATION

#### **Article 13 - User Groups**

Whenever the Campers constitute a group, it will be necessary to register all the elements, and there will be a responsible owner.

7/24

#### Article 14 - Admission of animals

- 1 Admission of animals requires the prior authorization of the person in charge of the campsite who must take into account the hygiene and safety standards.
- 2 Dogs of a race considered dangerous may not be admitted to the camps: dogs of Brazilian rank, Argentine dogue, pit bull terrier, rottweiller, staffordshire terrier, staffordshire bull terrier and tosa inu. This list also includes the descendants of these breeds, when there is a crossing with another breed or with an indeterminate animal;
- 3 The dogs must be attached to the leash;
- 4 Any damage or damage caused by the animals admitted will be the sole responsibility of the Camper.
- 5 The dogs owners must always walk them outside of the Campsite. It is against the sanitary rules of the park let the dogs pee and poop inside the campsite area.

  Offenders may be penalized under municipal law EMARP section B from article 140 from their Regulation (Regulamento de Serviços da EMARP).

#### **Article 15 - Cards or Bracelets**

- 1 Customers will be given wristbands and control cards to use as follows:
- a) The bracelet will always be used on the wrist by its holder being personal and non-transferable;
  - b) The car's card is placed inside the windscreen so that it is visible from the outside;
- c) The card of installation of camping equipment is placed in a visible place in the installed material.
- 2 The cards mentioned in the previous number will be returned upon leaving the Park, after payment of the total amount of the stay.
- 3 The loss of any bracelet or card implies the payment of a fine of 20€.

#### Article 16 - Changes

The user must inform the reception immediately when there are changes of the following



#### elements:

- a) Camping equipment;
- b) Number of people;
- c) Number of vehicles that entered the campsite or place where they are parked and their registrations.
  - d) Changes in the use of electricity or any changes in number of Camping equipments.

#### Article 17 - Access facility

1. Access to the campsite is prohibited:

- a) To persons who in any way may prejudice the sanitary order of the park;
- b) To persons in a state of drunkenness or on the effects of narcotic drugs;
- c) To persons who, by their conduct, could harm other clients or the good harmony and public order of the Park;
- d) persons accompanying animals which do not have prior authorization of the person responsible for the park or who, having such authorization, cause any inconvenience to the other customers.
  - e) To persons who are carriers or make use of any firearm, or even air pressure;
- f) Persons who appear to have psychological disturbances and who challenge their own physical integrity.

#### Article 18 - Rights of Users

- 1 The users of the Campsites have the following rights:
- a) Use the facilities and services in accordance with the provisions of this Regulation;
- b) To know in advance the prices practiced;
- c) Require the issuance of a document regarding expenses incurred;
- d) Require the presentation of the regulation of the Camping;
- e) Keep their accommodation in good condition, namely to prevent entrance and opening of their windows and doors;
- f) Require the presentation of the book of complaints, even in the case of expulsion from the Camping;
- g) Make suggestions to improve quality of services.

8/24



#### **Article 19 – Customer Duties**

9/24

#### 1 - Customers must:

- a) Meet, within or in the vicinity of the Campsite, the authority of those responsible for its operation;
- b) Comply with the hygiene conditions implemented in the campsite, especially those referring to the destination of garbage and dirty water, washing and drying clothes, and prevention of contagious diseases;
- c) Install your equipment so as not to harm the other campers;
- d) Refrain from any action likely to disturb other customers, namely to make noise within the silence period and to use during the same period, receivers of broadcasting or the like in such a way as to prejudice the rest of the other users of the Park;
- e) Not to ignite fire, except in the places to such intended, and comply with the other measures against fires in force in the Campsite;
- f) Comply with the signaling of the Camping and the indications of the person responsible for its operation as regards the circulation and parking of vehicles and the installation of camping equipment;
- g) Treat the elements of Camping Al-vor's staff and other users with correction and education;
- h) Identify themselves whenever requested by the person in charge of the park or auxiliary person.

#### **2** - Customers are not allowed to:

- a) During the quiet period, wash dishes or clothes;
- b) Washing dishes or clothes inside the showers, as they are only and solely intended for personal hygiene;
- c) Destroy or molest the cultural patrimony;
- d) tying ropes, wires or other material to trees, not being rubberized;
- e) Use wires, wires, ropes or other material height less than 2.5 meters from the ground;
- f) Jump the existing fence in the Park;
- g) Play with balls outside the designated places for this purpose;
- h) Use existing natural resources for not intended purposes;
- i) Planting or sowing without authorization;
- j) Make use of firearms, air pressure or others;



- k) Fire outside the places designated for this purpose;
- I) Leave the place dirty where they were installed;
- m) Open pits;
- n) Hosting flags of any type;
- o) Making any kind of sale at the campsite.
- p) Take objects or documents belonging to the park;
- 3 Customers must also refrain from:

10/24

- a) Making commercial, political or religious propaganda ostensibly;
- b) To make subscriptions or any public collection without authorization of the person in charge of the Campsite;
- c) Fix any writing or drawing without the permission of the person in charge of the Campsite;
- d) Make use of unreasonable improvisations of furniture such as crates, etc., as well as any other outside the camper ethics;
- e) Keep sleeping bags, blankets, etc., extended outside the tents or caravans after 11 o'clock.

#### Article 20 - Holders Responsability

It is the responsibility of the parents of the minor customers to instruct them about the rules contained in these Regulations, namely regarding hygiene, safety of use of the toilets and showers,, cycling and protection of the physical and natural patrimony of the Campsite.

#### **Article 21 - Vehicles**

- 1 Any vehicle not registered at the Front Desk can not in any way enter the Campsite except for charges and discharges and with prior authorization of the reception;
- 2 Vehicle are not allowed within the Campsite except to enter or exit;
- 3 The circulation of non-motor vehicles is conditional and may be prohibited whenever required;
- 4 All vehicles that are not registered and are found inside the Camping, after the period of unloading, will have to pay the full stay of the day;
- 5 The parking of vehicles must be made in a way to allow the circulation of the other Camping customers inside the campsite, in particular emergency vehicles;
- 6 Whenever the number of vehicles exceeds the capacity of the Camping, its entrance may be forbidden for reasons of safety;
- 7 It's not guaranteed to the camper the car parking the vehicle next to its material;
- 8 It is not allowed during the silence period, the output and vehicle traffic in the Campsite, except if the cars are considered necessary or in case of an emergency;
- 9 No vehicle may circulate within the Camping at a speed exceeding 10 km per hour;



- 10 It is not allowed to make adjustments, repairs of vehicles and engine washings;
- 11 Washing of vehicles of any kind, as well as Camping equipment (caravans, trailers, tents, etc.) is not allowed;
- 12 Boats and trailers are only allowed in the designated areas;
- 13 It is not allowed to use sound signals.

#### Article 22 - Liability for accidents

11/24

All accidents caused by customers, are their sole and exclusive responsibility or in the case of those minor ones, parents will have responsability.

#### **Article 23 - Electrical connection**

- 1 The energy received by a unit coming from the power box can not be granted for the use of other units;
- 2 The electric energy supply is subject to the payment of the corresponding fee that appears in the table displayed in the Camping's Reception;
- 3 Only one connector cable per place (caravan or tent) will be allowed;
- 4 The Campsite does not supply electric cables, it is the responsibility of the customer to arrange it.

#### Article 24 - Responsibilities

- 1 Customers are responsible for damages caused in the Camping and consequently of the bad usage and poor condition of their equipment;
- 2 Any accident of a personal or material nature is the responsibility of the user of the electrical installation;
- 3 Camping Alvor is not responsible for any kind of values left in the campsite.

#### Article 25 - Receipt and rule

- 1 The Reception of the Camping will work according to the time posted at the entrance.
- 2 The Reception is solely and exclusively for the provision of services related to the admission and stay of clients.
- 3 It is not allowed the entry and/ or stay of individuals from outside the services, with the exception of the normal course of the activity of the previous number.



#### **Article 26 - Telephones**

- 1 The telephone of the reception can be used with authorization of the person in charge, only on proven urgency.
- 2 The Reception is not required to call customers on the phone unless there is an urgent call.

#### Article 27 – Bar, Restaurant and Mini Market

- 1 The Bar, Restaurant and Mini Market will operate at the time established by Camping Alvor and 12/24 posted in the respective facilities, and are entities apart from the management of Camping Alvor;
- 2- The facilities mentioned have their own complaints book.

#### **Article 28- First Aid**

- 1 The Park is supplied with first aid material and is intended only to provide first aid to clients;
- 2 The Medical Centre does not have medicines for customers;
- 3 The use of the Medical Centre will be carried out whenever it is justified, within Reception's schedule.

#### Article 29 - Laundry and tanks for clothes

- 1 The sinks and the washing tanks can only be used by the Campers and for the purpose for which they are destined;
- 2 Sinks, washing tanks and washing machines are located in the same building.
- 3 The Campsite is not responsible for any changes or lost clothes.
- 4- The washbasins should be left clean after use and free of debris.

#### Article 30 - Laundry

- 1 It aims to ensure greater support and convenience to the customer;
- 2 In the case of the use of washing machines and even a drying machine, the user must enter the indicated value directly into each machine;
- 3 The customer is responsible for entering the correct values in the respective machines, and the park is not responsible for any mistake in entering the wrong value or even entering the value in the wrong machine.

#### Article 31 - Barbecues



- 1 The existing barbecues in the park are intended to guarantee support to customers in the confection of grilled food.
- 2 In order to ensure their proper operation, campers should note the following:
  - a) Respect the order of arrival;
  - b) Leave the place clean after use.
  - c) Do not leave leftover food in the grills;

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d) The park does not provide the materials for the use of grills, these are client's responsibility.

#### **Article 32 - Sanitary facilities**

- 1- The toilet blocks are divided into male and female;
- 2- The existing power sockets are only for the use of shavers and hair dryers;
- 3- The containers with organic debris of the Camping Cars and Caravans should be dumped in its proper place in the Park, properly signaled;
- 4 Machines can not be connected to tap water outlets.
- 5 Containers and waste bins for solid waste are intended to serve as waste deposits organized by Campsite Staff;
- 6- It is prohibited to deposit the solid waste outside the existing containers and bins for this purpose.
- 7- Any electronic equipment connected to the sockets of the sanitary blocks, is the full responsibility of customers

#### Article 33 - Fire system and Safety plan

- 1-The Campsite is equipped with a fire protection system and the staff is properly instructed on the handling of the combat forms and structures to be taken in case of fire;
- 2- The Campsite has exposed in visible places, the security and emergency plans.

#### Article 34 - Places of Leisure

Leisure places can only be used by clients within the opening hours.

#### Article 35 - Lost and Found

- 1 All objects found must be delivered to the reception;
- 2 For the effects of the previous number, the name of the person who found them and the name



of the owner of the objects, when they are returned, will be noted in a proper book.

14/24

#### Article 36 - Abandoned material

- 1 Abandoned material is considered when one of the following situations occurs:
  - a) Is not properly identified;
  - b) The owner of the material does not make payment for a period equal to more than 2 months;
- 2 The abandoned material will be collected by the Camping services.

#### **Article 37 - Payment of expenses**

When the identity of the abandoned material is known, it will be notified by telephone or registered letter to pay for the expenses associated with the abandonned material (removal and storage).

#### Article 38 - Loss of material

- 1 The material removed is stored for a maximum period of 30 days, counted from the date of receipt of the letter referred to in the previous article;
- 2 After the deadline mentioned in the previous number, the abandonned material will be available to Camping Alvor;
- 3 Camping Alvor will also be available, all the abandoned material, collected more than 3 months ago, of which the owner is not known.

#### Article 39 - Losses caused by users

- 1 The Camping is not responsible for the occurrence of damages, thefts or fires in the vehicles, material or any other objects belonging to the users of the Camping;
- 2- The camping park is not responsible for any intrusion in the tents, they must be closed and protected by the user;
- 3 Camping is not responsible for damage caused by bad weather or falling trees.

#### Article 40 - Road Accidents

#### INTERNAL REGULATION

Any traffic accident occurred within the Camping will eventually be the subject of a report prepared by the competent authorities, in accordance with the provisions of the Highway Code.

#### Article 41 – Unlawful Administrative Ofense

15/24

- 1 Anyone who, after having been warned, does not comply with the provisions of these Regulation, without subject to the application of administrative offenses that may be applicable;
- 2 The infractions to this regulation, or to the norms prescribed in the current legislation, will be considered by the Campsite's Management, who will decide of the measures to be taken;
- 3 Regardless of any legal action and without prejudice to the obligation of immediate satisfaction of claims for damages caused, non-observance of the rules that are part of this regulation may give rise to the application of warnings, temporary suspensions or permanent expulsion of the Campsite.

#### **Article 42 - Miscellaneous Provisions**

- 1 The cases shall be considered by the Management of the Campsite, taking into account the principles laid down in the present Regulation and in the legislation in force;
- 2 Once it is verified that the number is reached the Campsite stocking limit number a waiting list will be drawn up in which clients interested in camping will be registered;
- 3 All customers must comply with the instructions of the Campsite's Management to set up the facilities in order to seek a better use of the available spaces;
- 4 Suggestions and / or complaints, will be written in appropriate documents existing in the Reception and will have the proper analysis by the Campsite's Management that will eventually hear the respective subscribers;
- 5 In urgent cases, which require immediate action, the communication may be oral, with the Campsite Management, upon availability and prior authorization;
- 6 Covers that do not integrate with the regulations and camper spirit, especially cloths, awnings and plastics, will not be allowed;
- 7 It is not permitted to remove or plant trees or plants. The gardens are the Campsite's responsability;
- 8 Gas cylinders to be used will be those approved for camping. The use of domestic gas cylinders will not be permitted;
- 9 The Campsite's Management may inspect the campers' facilities in their absence, when



necessary, especially when dealing with health and/ or safety situations.

#### CHAPTER II - ACCOMMODATIONS AND SIMILAR

16/24

#### Regulation of Complementary Accommodation

The complementary accommodation of the Campsite needs special regulation, in particular as regards the processing of the reservations, their occupation and use.

Accommodation users, in addition to the Camping Regulation (can be consulted at reception), are subject to this Regulation.

#### **Article 1 - Reservations**

- 1- Bookings are only validated upon payment of 50% of the total (by bank transfer) or directly at the Campsite's Reception. The remaining payment must be made upon check-in;
- 2- Minimum reservation: during the months of June, July, August and September reservations require a minimum of 4 nights. During the remaining months of the year the minimum number of nights is 2 (with some exceptions);

#### Article 2 - Fees

- 1 The daily rates for Camping are listed in the Park's Reception and on the Website;
- 2 The estimated fees will be updated annually or whenever justified by Camping Alvor;
- 3- The accommodation rates include:
  - a) Bed linen, soap, shampoo, toilet paper and shower gel for the beginning of the stay;
  - b) Water, electricity, Internet access and access to the pool.
  - c) In case of stays longer than 15 nights the bed linen will be changed weekly
- d) Towels are not included in the price. If the customer requests this service will have to make the respective payment;
- 4 Toilet paper is provided at the beginning of the stay, after the end of it is the responsibility of the guest to buy.

#### Article 3 - Amendments / cancellations

1 - The reserved period, even if not fully enjoyed, is due as effectively occupied, that is, subject to



#### payment;

- 2 The Campsite may cancel the reservation. Such situation shall only occur for reasons of force majeure, duly justified and communicated to the client, as soon as possible;
- 3 Any changes made during the stay must be reported at the reception (in case of entry of person into accommodation, car change);
- 4 The cancellation or cancellation of the reservation up to 15 days in advance does not guarantee the return of 50% of the value, but allows the customer to enjoy the amount already paid for a 17/24 maximum period of 1 year;
- 5 Giving up or cancellation of the reservation within 48 hours before the arrival impairs the final payment in 50% of the total amount without being able to enjoy the value later;
- 6 Failure to appear without prior notice requires payment of the final value in full;
- 7- The cancellation or cancellation during the stay does not guarantee the return of the value, but allows the client to enjoy the amount already paid for a maximum period of 1 year;

#### **Article 4 - Damages and Responsibilities**

- 1-The user is responsible for the cleanliness and maintenance of furniture, utensils, clothes, appliances and other equipment, as well as the building that is assigned to him;
- 2- If the accommodation and its contents are not in the proper conditions, Camping Alvor has the right to request payment corresponding to the damages caused:
- 3- Camping Alvor has in all the accommodation a listing of material that composes the same and with the respective prices in case of lack, as in the act of the check-in is delivered to the customer a term of responsibility for which the client agrees to look after all the equipment that is in the accommodation and leave the accommodation in good condition. The customer must confirm and verify that all the utensils are in the accommodation, if you check any utensils that are missing or even not suitable for use, you must inform the reception in order not to be sanctioned.
- 4 Any damages of furniture or others, made during the stay will be the responsibility of the client;
- 5- At check-out, the key, car card and wristbands must be delivered at the reception. Together with the client the accommodation will be checked to observe it has been left in the same conditions it was found:
- 6- The Campsite according to seriousness of the risks, will take the necessary legal action in cases of verbal or physical abuse between clients within the accommodations that compromise the physical and psychological integrity of the clients of the campsite.

#### Article 5 - Timetable

1- Check-in must be done between 4:00 pm and 10:00 pm;



- 2- Check-out must be made until 11.00 in the morning.
- 3- Any change to the schedule will have to be justified and requested, being subject to Reception's decision (depending on the next reservation for the same accommodation).

#### **Article 6 - Interdictions**

18/24

- 1- It is forbidden extra capacity in the accommodation;
- 2- From 10 pm activities involving susceptible noise that may harass other customers are forbidden:
- 3- Smoking or making fire is not allowed. within the premises;
- 4- It is not allowed to change the decoration.
- 5. It is not allowed to leave garbage on common and private spaces.
- 6- Pets are not accepted in accommodations.

#### **Article 7 - Cleaning**

- 1- The cleaning of the accommodation is the client's responsibility, and when staying 7 nights or more, a weekly linen change is done.
- 2 For a stay of more than 30 nights a mandatory cleaning and inspection of the accommodation is carried out as well as a verification of the current conditions of the accommodation. If in this same verification the accommodation is not in good conditions due to lack of hygiene, misconduct, damage and/ or negligence the management can interrupt the stay not allowing the user to continue the same in the Campsite.

#### **Article 8 - Security**

- 1- Under Decree-Law no. 228/2009 of 14/07, this company will not be responsible for money, jewelry or other objects of value that may disappear inside your premises.
- 2- We recommend that you always close the doors of the accommodation when you are not in.

#### **CHAPTER III - PERMANENT CUSTOMERS**

It is understood as residential the permanent accommodation that is in the Alvor Camping Park but whose owner is the customer, and only pays the space rent and expenses related to it

#### INTERNAL REGULATION

(water, electricity and gas).

#### Article 1 - Public

19/24

Any citizen of Portuguese or foreign nationality may be a client in the Campsite, to do so:

- Have up-to-date documentation (valid B.I / Passport / resident's card);
- Provide complete personal information (name, date of birth, other address, telephone or e-mail contacts, contacts in case of emergency)

#### **Article 2 - Types of Permanent Clients**

- 1 They are only accepted as mobile homes;
- 2 It is not accepted residences that implies fixed construction;

#### Article 3 - Fees

- 1-The monthly values vary between 300 € and 380 € according to the dimensions of the space used
- 2- The monthly rent may change according to national or management inflation, and the customer will always be informed of them;
- 2- The monthly rents must be paid until the 8th of each month or the payment can be made in advance and never delayed;
- 3- The customer must pay the respective water and electricity bills monthly;
- 4- The rates of water and light may change according to national inflation or even by the supplier companies, they may change without notice;
- 5- To install a mobil-home it is necessary to make a payment of 1500 € for the expenditures expenses with the plumbing and installation of electricity.

#### **Article 4 - Spaces**

- 1- It is up to the Camping's manadgement to inform the available zones where the customer can place their residential.
- 2- The client has 2m3 to build a porch;



- 3- The client is entitled to 1m2 around his house where he wants to be allowed to build a garden;
- 4- Maintenance of gardens is the responsibility of the same;
- 5. It is not allowed to cut or damage any plants / trees of the Camps;
- 6- The resident is responsible for the organization and cleaning of the space;

#### **Article 5 - Rights**

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- 1- The monthly fee includes: 4 people, dog, car, swimming pool and free Internet.
- 3- The customer has the right to demand the issuance of a document regarding expenses incurred;
- 4- Require the presentation of the regulation of the Camping;
- 5- Use the facilities and all public spaces according to the provisions of these Regulations, except the toilet blocks.

#### **Article 6 - Duties**

- 1 The resident must guide his behavior by the rules of good neighborhood.
- 2 They must comply with the hygiene and safety rules adopted by the park, especially those referring to the destination of garbage and dirty water, washing and drying clothes, the admission of animals and the prevention of contagious diseases;
- 3 Maintain their space in good condition;
- 4 Refrain from any acts likely to disturb other campers or neighbors, namely to make noise and to use radio, television or generator receivers during the silence period established in the Regulation;
- 5 Do not light a fire, except when cooking equipment authorized for the purpose by the Internal Regulation of the Camping is used, and comply with the other fire safety rules in force in the same;
- 6 Comply with the signaling of the Camping and the indications of the person responsible for its operation with regard to the circulation and parking of vehicles;
- 7- Do not introduce people to the campsites without the permission of those responsible for their operation;
- 8- Any changes or constructions intended must be communicated to management.
- 9- The resident is responsible for the proper functioning of its facilities in order to avoid possible clogs and other problems;
- 10-The park is not responsible for any maintenance to be carried out on mobile homes, such as water heaters, washing machines etc, these are the responsibility of the owner;

#### CHAPTER IV - CARAVANS A YEAR 120 € Month

Caravans per year are caravans that are fixed in the park for a minimum period of one year, in

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which they have a contract.

#### Article 1 - Fees

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The rates applied to these categories are according to the annual price charts, in this way all the extra items such as person, vehicles, electricity and others are charged at the normal price which the customer will also have the right to enjoy the current promotions.

The monthly rent of the caravan is 120 €, this amount must be paid until 08 of each month, which may be changed by the management. This value only covers the caravan.

#### Article 2 - Obligations

In order to ensure safety standards, all caravans must have valid insurance, be able to travel and have gas inspection.

#### **Article 3 - Registration**

All the elements that are part of the registration must be attached to the registration, which must be in accordance with the article Article 12 Registration

#### CHAPTER V - CARAVANS A YEAR 280 €

Caravan is understood to mean € 280 caravans that are fixed in the park for a minimum period of one year and that have electricity meter.

#### Article 1 - Fees

The rates applied to these categories are € 280 per month + the electricity consumption, which should be paid until the 8th of each month. This value includes:

- 2 people
- 1 car
- Own electricity meter
- Access to all common areas and park services;



#### Article 2 - Obligations

In order to ensure safety standards, all caravans must have valid insurance, be able to travel and have gas inspection.

#### **Article 3 - Registration**

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All elements that are part of the registration must be attached to the same, which must be in accordance with the 12th Article - Registration of Chapter I - General conditions.